



## General Information

### Purpose:

Support of families and individuals who are currently in great need or to those who lack sufficient financial resources in order to ensure their basic needs.

### Beneficiaries:

Families and individuals lacking sufficient financial resources or when they do not have any income at all either because of unemployment or because they are waiting for applications regarding benefits/pensions to be examined.

### How can I get an application?

An application can be retrieved from the "Social Grocery's" establishments, which are located at the formal kindergarten of Limassol's municipality, at Filellinon street (opposite Cine Volos-Carrefour) at St. Johns area, every **Tuesday and Thursday 11:00p.m. - 12:00p.m. ONLY**. Please try to keep the schedule hours, service in different days and hours is impossible.

### What to bring with you (copies):

- ID card/ Passport/ number of permission (ARC) for family members that live with you (children, spouse, parents etc.)
- Monthly Statement of Earnings from work of all family members
- Unemployment card /Monthly unemployment sheet (signed), from all family members that live with you
- Certificates/Benefits proof/bank or other services statements that the exact amount from benefits/pensions/Large family fund and other income will be referred on. It concerns all family members that live with you
- Rental contract/ housing loan certificate
- In case of any health issues for any family member, that he/she is not covered by a public service or organization and he/she is treated in the private sector ,please attach all relevant certifications
- Proof/certificates for monthly expenses that concerns children care/private institute/treatment
- If your address is not shown on any relevant paper from above, please attach a telephone/electricity bill.

**Application examination:**

Your application will be examined by a special committee of Limassol's municipality given a month period and in case of approval you will be informed by telephone the next food distribution.

**What is exactly the social grocery store?:**

Depending on availability, we offer products of basic needs such as: pasta, legumes, canned food, detergents products etc. baby milk and diapers if there are any infants at all.

**How the social grocery store is supplied with basic needs product:**

The social grocery store is supported and operated by volunteers. Products are mostly offered by production/import companies, but also from sensitized citizens' and fundraising from schools, universities and companies. Preparation of the basic products packages is done by volunteers.

**How often beneficiaries can claim there packages:**

Frequency of package distribution is not stable because the available products may not be enough to cover all the basic needs. Expectancy of the committee is to offer products and packages as frequent as possible. Furthermore if the available products are not enough, priority will be given to individuals without any income or he/she is in a state of emergency.

**For how long someone can be beneficiary:**

When applications are approved, a date is set for the final approval. Depending the case a review date is set for beneficiaries that are waiting for an answer from Public services for benefits approval/pensions, review for approval will occur every 6 months

**Beneficiary's obligations:**

- A) is to inform the social grocery officer for any changes about their financial state, change about their telephone number and the current composition of their family
- B) is to inform the social grocery officer about any response from public services regarding benefits/pensions applications and also if any family member that lives with you finds any job
- C) is to check the expiration dates on the given products. Some products may expire after a month from the day that they were given, if the given products are not consumed in time they will expire
- D) is to keep checking all phone calls and text messages of which beneficiaries will be informed for anything regarding the social grocery shop.

**For information:**

**Telephone: 99-947673 every Tuesday and Thursday 10a.m. - 11a.m. only.**